SALES, MANUFACTURING, AND ASSEMBLY PROCESS – Reference Map

Process Triage™ Workflow Map
Created: 5/9/04 Last modified: 7/24/2010

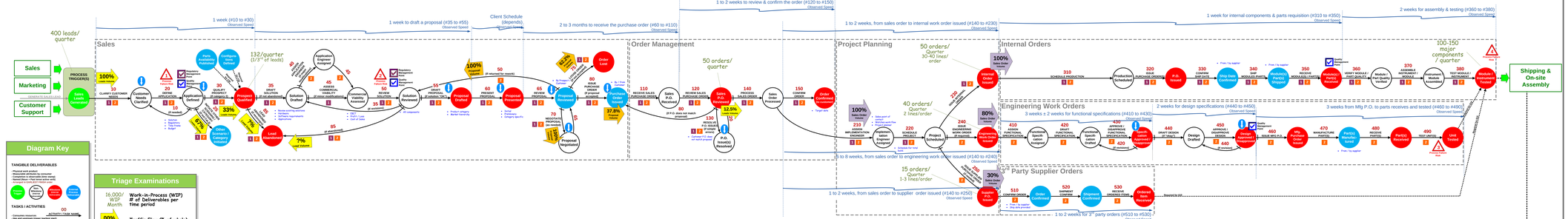

Diagram Key

TANGIBLE DELIVERABLES

- Physical work product
- Information product for consumer
- Completion to observable (one minute)
- Named (have a Pert since active with)

Physical Product | Information Product | Completion to Observable | Pert Chart Active Task

TASKS / ACTIVITIES

00 ACTIVITY / TASK NAME

- Consumes resources
- Has and approved trigger (perfect start)
- Consumes time
- Has a documented and/or manual
- Results Information Transactions (IPUG)
- Has a measurable output (IPUG)
- Accurate to other steps
- Has a measurable time sequence

DUMMY TASK (Dummy Arrow)

- Not a task or activity
- Illustrates possible critical path
- Indicates a task requires a parallel, upstream deliverable

- Activity 00 cannot complete with out predecessor deliverables 10 & 20.

CONDITIONAL TASK

00 Task 00 (condition)

- Hash mark on base of arrow indicates an activity / task is conditional. Activity / task 00 (condition) 00 Task task labeling.

Triage Examinations

16,000/ WIP Month — **Work-in-Process (WIP) # of Deliverables per time period**

00% Sales — **Traffic Flow (% of whole)**

Sales Run — **Customer Satisfaction Point (Deliver the Brand's Promises)**

Workflow Speed (Includes work flow, queuing, rework)

Regulatory Requirement

Risk — **Process Risk Points**

Quality Assurance Gate

Process Triage Map™ Sheet # 005003A

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- Quality of information
- Qualifications of people
- Knowledge of available parts / configuration
- Quality of application specifications
- Not clearly defined enough (cust. opt.)
- Needs previous experience, e.g. what has been done before
- Poor quality
- No knowledge management

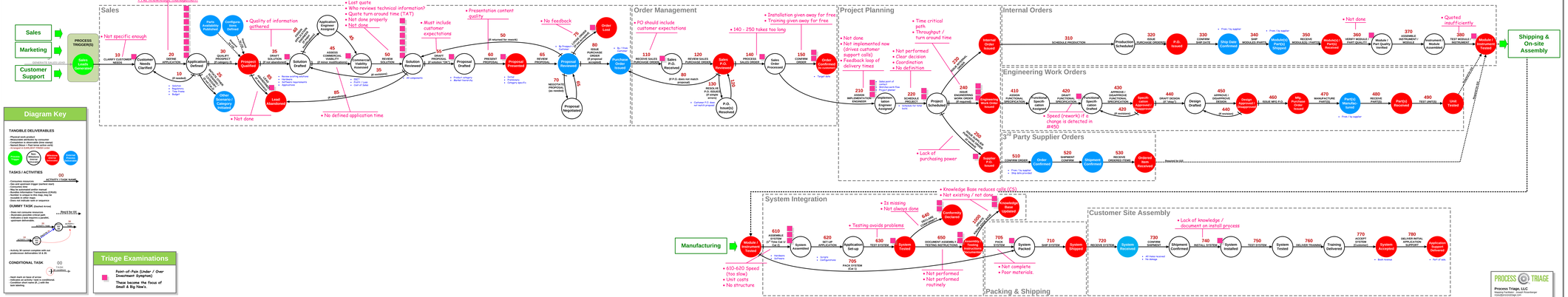

Diagram Key

TANGIBLE DELIVERABLES

- Physical work product
- Data / information for consumer
- Completion of observable (time stamp)
- Spend (thus > that time active work)
- Decision (Yes/No/Maybe/Other)

Product Delivered | Decision (Yes/No/Maybe/Other) | Decision (Yes/No/Maybe/Other) | Process Trigger

TASKS / ACTIVITIES 00

- Consumes resources
- Has and optional trigger (action item)
- Consumes time
- Has a documented and/or manual
- Studies Information Transactions (CRUD)
- Has a defined start and stop, can be reusable in other maps
- Can be decomposed into a sequence

ACTIVITY / TASK NAME

DUMMY TASK (Dashed Arrow)

- Not consumes resources
- Represents possible critical path
- Indicates a task requires a parallel operational deliverable

Feed to XX

00 Activity 00 cannot complete until and predecessor deliverables 02 & 05

CONDITIONAL TASK 00 (0.00)

- Mark depth on base of arrow
- Indicates an activity / task is conditional, probability is never 1.0 ...(with the tank labeling

Triage Examinations

- Point-of-Pain (Under / Over Investment Symptom)
- These become the focus of Small & Big Rows.

Map Sheet # 005-003B

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